

NEW CLIENT FORM - FAMILY
His Story Coaching & Counseling
Client Demographic Information

Please fill your current demographic information. By signing this document, you are consenting to have your demographic information stored in our HIPAA compliant online portal and consenting to receive appointment reminders by the method of your choice.

Family Name: _____

Primary Contact Info (who will receive communication from the office):

Name: _____ Birth Date: _____

Address: _____

Email: _____ Phone Number: _____

May we contact you by phone? Yes No

May we leave a message? Yes No

May we contact you by email? Yes No

May we contact you by mail? Yes No

May we remind you by email? Yes No reminders

Primary Contact Signature: _____

Secondary Contact Info (Client 2):

Name: _____ Birth Date: _____

Address: _____

Email: _____ Phone Number: _____

May we contact you by phone? Yes No

May we leave a message? Yes No

May we contact you by email? Yes No

May we contact you by mail? Yes No

May we remind you by email? Yes No reminders

Client 2 Signature: _____

NEW CLIENT FORM – COUPLE
His Story Coaching and Counseling
Updated 11.1.2021

Welcome! It is our desire to ensure that your participation in counseling is a productive and satisfying one. In order to facilitate a therapeutic relationship, we have set forth certain information, which will enable you to make an informed consent to counseling.

His Story Coaching and Counseling is a non-profit entity comprised of a team of professional counselors and coaches who provide quality service and care. Each counselor has their own personality and implements their own style of proven counseling techniques. We have done our best to place you with a counselor that we feel will work well with you and your schedule. All of our counselors use an approach to counseling which takes into account the spiritual, psychological, social, and biological dimensions of the client and strive to establish and maintain a relationship with you, the client, characterized by equality and cooperation that allows you to explore needs, perspectives, and goals. Our team will seek to offer appropriate suggestions and vehicles to encourage the achievement of your goals.

INFORMATION

Counseling Services and Risks of Counseling

The number of sessions needed depends on many factors and is different for every client. The client understands it is up to the client and the counselor to determine the number and frequency of sessions necessary and that this may change throughout the course of counseling.

It will be important for you to explore your own feelings and thoughts and to try new approaches in order for change to occur. Often, growth cannot occur until you experience and confront issues that may induce you to feel sadness, sorrow, anxiety, or pain. The success of your work together with your counselor depends on the quality of the efforts on both parts, and the realization that you are responsible for lifestyle choices/ changes that may result from therapy. You have the right to refuse or negotiate modification of any technique that concerns you. Possible positive or negative effects of entering or not entering counseling and/or using or not using certain techniques may be discussed at any time during the relationship at the initiation of either you or your counselor. You may bring other family members to a counseling session if you feel it would be helpful or if it's recommended and you agree. However, this must be discussed and agreed upon before the individual joins you in session.

Relationship

___/___ (Initial) Your relationship with your counselor is a professional and therapeutic relationship. In order to preserve this relationship, it is important that your counselor limit other types of relationships with you. Personal and/or business relationships may undermine the effectiveness of the counseling relationship and are unethical. Out of respect for your privacy, your counselor will not initiate conversation with you in a social setting and will be brief if you initiate contact. Also, the counselor will not enter into any non-counseling business or personal relationships with the client or the client's family that could be harmful to the counseling relationship.

Goals, Purposes, and Techniques of Therapy

___/___ (Initials) Our counselors use a variety of techniques and theories in therapy. It is important for you to discuss any questions you may have regarding the treatment recommended by the counselor and to have input into setting the goals of your therapy. We also believe that prayer, Bible study, and the power of the Holy Spirit within an individual are among the resources that can be applied, if the client should choose. If you wish not to have these methods as a part of counseling, you should inform your counselor. You and your counselor will discuss goals during the initial session and throughout therapy. As therapy progresses, these goals may change.

Appointments & Cancellations

___/___ (Initials) Appointments are made by calling 817-906-1111 Monday through Thursday between the hours of 9:00 am and 6:00 pm. Messages left outside these hours will be returned the next business day.

___/___ (Initials) Therapy sessions are approximately 50 minutes in length but may be longer if agreed upon by counselor and client. As a client, you may end the relationship at any point. We request that the termination include one week's notice in writing.

___/___ (Initials) Cancellations should be received as soon as you are aware that you will miss your scheduled appointment. Due to high demand for counseling services, we require 24 hours' notice for cancellation of an appointment, which makes an appointment possible for someone else. A cancellation fee of \$50 will be charged for missed appointments or for appointments cancelled with less than 24 hours' notice. Payment for missed/late appointments will be due at the next scheduled appointment. Cancellations may be made by phone to 817-906-1111 during business hours or by emailing your counselor at their email address which is their first name followed by "@his-story.org" and the office staff at info@his-story.org. If you cancel or no show three times your counselor will not hold your time slot and reserves the right to terminate services or refer you to another counselor.

Phone Consultations

___/___ (Initials) Phone consultations with clients or parents of minor clients will be free of charge for emergencies or other calls lasting less than 10 minutes in length and the counselor agrees the call is necessary and appropriate. If a phone consultation lasts longer than 10 minutes, it is office policy that we schedule a session in order to discuss the issue. If you wish to continue the conversation more than 10 minutes, you will be charged \$20 for up to 20 minutes and the full fee of a session for phone consults lasting longer than 20 minutes. Fee is to be paid to our office at the time of your next session.

Email Communication

___/___ If you choose, you may contact your counselor by email between sessions. It's important to understand that your counselor may respond, but will be brief. Also, understand that there are risks associated with communicating by email. If at any point throughout the counseling process your counselor believes that you are using email to replace face-to-face counseling or are using email too frequently between sessions, your counselor has the right to set limits on email communication and/or deny your privilege to have further email communication with the counselor.

Payment for Services

___ / ___ (Initials) The fee for a counseling session will be:

- All Clients for PHD staff \$110 per session
- LPC or LMFT \$105 per session
- LPC-Associate \$95 per session
- Graduate Level Practicum students \$65 per session

All fees are to be paid at the time of service by check, cash, credit card or venmo. If you request, you will be provided with a receipt.

By signing this document you consent to allowing our office manager, or another appointed staff member, to have knowledge of your identity when paying. They understand the necessity of maintaining strict confidentiality of these records and agree to maintain your records under strict confidentiality guidelines.

No insurance will be filed by your counselor. If you wish to file out of network benefits with your insurance, you will be responsible for filing all documents. In this case, you will be responsible for paying in full at the time the services are rendered. Your counselor will then supply an appropriate receipt at the time of the client's next session. However, no guarantees are made that the client will be reimbursed by their insurance company.

Legal Actions & Fees

___ / ___ (Initials) I agree to hold His Story, my counselor, and the counselor's heirs harmless for any alleged or perceived controversies, damages or claims arising out of the rendering of services agreed upon herein. However, in the event that I disregard the terms of this agreement and initiate legal action against my counselor for whatever reason, and my counselor must testify in defense of or otherwise defend self, confidentiality of information revealed to me at any time cannot be assumed. It is understood that my counselor will offer whatever information is deemed appropriate and necessary to defend themselves against any legal action initiated by me or as a result of my actions.

___ / ___ (Initials) I understand that although it is His Story's goal to protect the confidentiality of my records, there may be a time when disclosure of my records or testimony will be compelled by law. Confidentiality and exceptions to confidentiality are discussed below. In the event that disclosure of my records or my counselor's testimony are requested by me or required by law, I will be responsible for and shall pay the costs involved in preparing for and giving testimony. Fees for court appearances or consults with lawyers will be \$200 per hour to cover the cost of my counselor's time away from clients and office responsibilities. If the consultation or court appearance takes place off site from the His Story office, the hour will start when my counselor leaves the office and will end upon my counselor's return to the office. Such payments are to be made at the time the services are rendered. His Story may require a deposit for anticipated court appearances and preparation.

In accordance with state standards, His Story will follow the following fee schedule for copies of mental health records. These fees are to be paid by you before the records are released unless there is an emergency situation:

- A basic retrieval and processing fee of \$30, which includes the cost of the first 10 pages copied.
- Pages 11 to 400 will be .25 cents per page
- The actual cost of mailing, shipping, or delivering the copies
- No fee will be charged for billing records or the first copy of mental health records that are requested for disability purposes.

Charges for copies for other purposes, such as copies of decrees or other documents that are required to be in the file that I, the client fail to provide a copy of or copies of other documents I wish to be stored in the file, will be charged .25 cents per page, payable at the time the copy is made.

Confidentiality

___/___ (Initials) I understand that discussions between my counselor and me are confidential. No information will be released without my written consent unless mandated or allowed by law. My counselor is legally required to break confidentiality in the event of child abuse or abuse of the disabled or elderly. Confidentiality will be broken if in my counselor's judgment I become a danger to myself or others. As necessary, my treatment issues and needs will be shared with my counselor's clinical supervisor and may be shared with the directors of the counseling center or other counseling professionals in a consultation manner for the purpose of supervision and enhancing your progress. For further information, I can review the Notice of Privacy Practices available online and posted in the His Story offices. Questions regarding my confidentiality should be brought to the attention of my counselor when we can both discuss this matter further.

By signing this information and consent form, I am giving my consent to the undersigned counselor to share confidential information with all persons mandated by law as well as supervisors and directors, and I am also releasing and holding harmless the undersigned counselor from any departure from your right of confidentiality that may result.

In the event that the undersigned counselor reasonably believes that I am in danger, physically or emotionally, to myself or another person, I specifically consent for my counselor to inform the following person in order to help ensure my safety:

(draw a line through and initial if you wish to not have an emergency contact)

Client 1 Emergency Contact:

Name _____ Relationship: _____

Phone _____ Client 1 Initials: _____

Client 2 Emergency Contact:

Name _____ Relationship: _____

Phone _____ Client 2 Initials: _____

This information is to be provided at my request for use by said persons only to prevent harm to myself or another person. This authorization shall expire upon the termination of my therapy with the undersigned counselor.

___ / ___ (Initials) I acknowledge that I have the right to revoke this authorization in writing at any time to the extent the undersigned counselor has not taken action in reliance on this authorization. I further acknowledge that even if I revoke this authorization, the use and disclosure of my protected health information could possibly still be permitted by law as indicated in the copy of that Notice of Privacy Practices of the undersigned counselor that I have received and reviewed. I acknowledge that I have been advised by the undersigned counselor of the potential of the re-disclosure of my protected health information by the authorized recipients and that it will no longer be protected by the federal Privacy Rule. I further acknowledge that the treatment provided to me by the undersigned counselor was conditioned on my providing authorization.

Video Security Camera Use on Property:

___ / ___ (Initials) I understand that for the safety and security of all clients and staff at His Story, video security cameras are in use in all rooms and offices. Footage is not stored as a part of my file and is located on a secure server, only accessible by the Executive Director and Privacy Officer for His Story, Matthew LaGrange, Ph.D and the His Story Staff. There is no audio recording on cameras located inside counseling offices.

Right to View Files

___ / ___ (Initials) I have the right to copies of my entire file but acknowledge some information may not be in my best interest to review. In the event my counselor, in the exercise of their professional judgment, determines that information in my file may be injurious to me, I waive my right to obtain such potentially injurious information and release my counselor from any and all claims, damages, and causes of action that I suffer or could assert for their refusal to provide me with the information requested. The counselor's discretion shall control.

After-Hours Emergencies

___ / ___ (Initial) I acknowledge that if I need to contact my counselor during non-business hours, I can leave a message on the office voicemail (817-906-1111) or send an email with a brief message. My counselor will respond on the next business day unless other arrangements have been made. If I have an emergency which requires immediate action, I will call 911, call the county Crisis/Suicide number at 1-866-672-5100 or go to my local emergency room.

Counselor Incapacity or Death

___ / ___ (Initials) I acknowledge that, in the event that the undersigned counselor becomes incapacitated or dies, it will become necessary for another counselor to have access to my files and records. All files generated with regard to my care will be maintained in the counseling offices at His Story Coaching and Counseling under the care of the current Directors and/or Office Manager of His Story Coaching & Counseling. By signing this information and consent form, I give my consent to allow the current directors and/or office manager to have access to my file and records and provide me with copies upon request or to deliver them to a mental health professional of my choice.

Consent to Treatment

___ / ___ (Initials) I voluntarily agree to receive assessment, care, treatment, or services, and authorize the undersigned counselor to provide such care, treatment, or services as are considered necessary and advisable.

___ / ___ (Initials) I understand and agree that I will participate in the planning of my care, treatment, or services, and that I may stop such care, treatment, or services that I receive through the undersigned counselor at any time. If I terminate services, I acknowledge that I am free to choose other agencies for treatment and that I may get a list of local referral resources from my counselor. Additionally, based on the judgment of my counselor, I may be referred to a source outside His Story Coaching and Counseling.

___ / ___ (Initials) I also understand that my services may be terminated if I become violent, verbally or physically aggressive, or act in a sexually inappropriate way toward other clients, guests, or staff at His Story Coaching and Counseling; if I engage in illegal activity on Compass/His Story property; or if I fail to attend three appointments without appropriate excuse.

By signing this Client Information and Consent form, I, the undersigned client, acknowledge that I have both read and understood all the terms and information contained herein. Ample opportunity has been offered to me to ask questions and seek clarification of anything unclear to me.

Client 1

_____ Date _____

Client 2

_____ Date _____

Client 3 (if adult)

_____ Date _____

Client 4 (if adult)

_____ Date _____

As witnessed by (To be signed by Counselor):

_____ Date _____

**His Story Coaching and Counseling
Notice of Privacy Practices
Client Consent Form**

I understand that as part of my health care, the undersigned counselor originates and maintains health records describing my health history, symptoms, evaluations and test results, diagnosis, treatment, psychotherapy notes, and any plans for future care or treatment. I understand that this information is utilized to plan my care and treatment, to bill for services provided to me, to communicate with other health care providers and other routine health care operations such as assessing quality and reviewing competence of health care professionals. I further understand that any and all records, whether written, oral or in electronic format, are confidential and cannot be disclosed without my prior written authorization, except as otherwise provided by law.

I have been advised in the Notice of Privacy Practices that I have a right to copies of my entire file but acknowledge some information may not be in my best interest to review. In the event my counselor, in the exercise of his/her professional judgment, determines that information in my file may be injurious to me, I waive my right to obtain this information and release my counselor from any and all claims, damages, and causes of action that I suffer or could assert for his/her refusal to provide me with the information requested. The counselor's discretion shall control.

The Notice of Privacy Practices for this office provides specific information and a description of how my personal health information may be used and disclosed. I have been provided a copy of or access to the Notice of Privacy Practices and have been given the opportunity to review the notice prior to signing this consent.

I understand that I have the right to restrict the use and/or disclosure of my personal health information for treatment, payment, or health care any time in writing except to the extent that action has already been taken in reliance on my prior consent. This consent is valid until revoked by me in writing.

I request the following restrictions on the use and/or disclosure of my personal health information.

Therapist response: Agree to restriction/ Do not agree to restriction

_____ Date: _____

Signature of Client 1 or Legal Representative

_____ Date: _____

Signature of Client 2 or Legal Representative

_____ Date: _____

Signature of Client 3 (if adult)

_____ Date: _____

Signature of Client 4 (if adult)

Witnessed: _____ Date: _____

COUNSELING INTAKE FORM - FAMILY

His Story Coaching & Counseling

Please have each family member over the age of 18 fill out their own information.

Client 1 Name _____ Age _____ Date of Birth _____

Address _____

City _____ State _____ ZIP _____

Phone (home) _____ (cell) _____

Children (if applicable):

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

What concerns do you have about the family?

What do you want to accomplish in family counseling?

Is there anything else you would like the counselor to know?

Client 2 Name _____ Age _____ Date of Birth _____

Address _____

City _____ State _____ ZIP _____

Phone (home) _____ (cell) _____

Children (if applicable):

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

What concerns do you have about the family?

What do you want to accomplish in family counseling?

Is there anything else you would like the counselor to know?

Client 3 Name _____ Age _____ Date of Birth _____

Address _____

City _____ State _____ ZIP _____

Phone (home) _____ (cell) _____

Children (if applicable):

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

What concerns do you have about the family?

What do you want to accomplish in family counseling?

Is there anything else you would like the counselor to know?

Client 4 Name _____ Age _____ Date of Birth _____

Address _____

City _____ State _____ ZIP _____

Phone (home) _____ (cell) _____

Children (if applicable):

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

Name: _____ Age: _____

Circle One: Biological, Adoptive, Step Participating in Family Counseling: Y N

What concerns do you have about the family?

What do you want to accomplish in family counseling?

Is there anything else you would like the counselor to know?

**His Story Coaching & Counseling
Zoom Consent**

I voluntarily consent to receive counseling or coaching services through electronic media on the Zoom application. I understand that His Story takes all necessary HIPAA precautions to protect my information. However, I understand there are risks associated with using a teleweb service. I am consenting that I understand and am willing to participate in counseling or coaching services online and waive His Story Coaching and Counseling and my counselor from any unintentional violation of my privacy.

I also understand that there may be technological issues that interrupt the session that are beyond the control of His Story Coaching and Counseling and my counselor. Should the session become disconnected, my counselor may suggest rescheduling our session to another time.

I also understand that the use of technology to facilitate counseling may impact the therapeutic relationship with my counselor, but I agree to discuss any concerns with my counselor.

Signature of Client 1 or Legal Representative

_____ Date: _____

Signature of Client 2 or Legal Representative

_____ Date: _____

Signature of Client 3 (if adult)

_____ Date: _____

Signature of Client 4 (if adult)

_____ Date: _____

As witnessed by (To be signed by Counselor):

_____ Date: _____